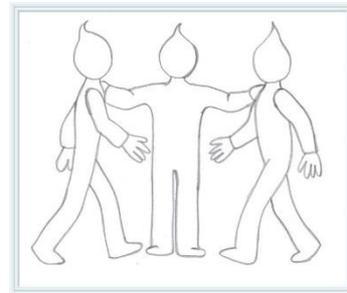
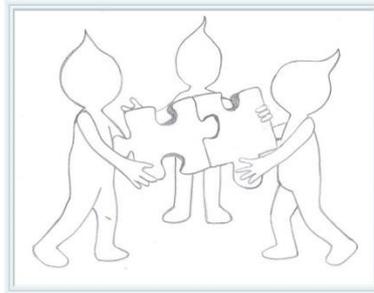
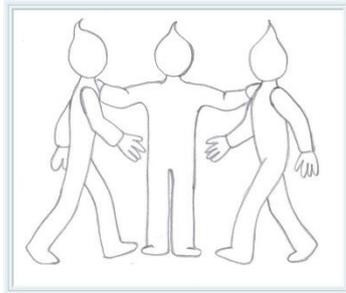


MEDIATION ABC TEST

CORRECT ANSWERS



QUESTION	ANSWER
1. How the mediation room shall be organized to have a good mediation session?	C – a room shall be safe and cosy for the parties
2. In which circumstances mediator's independence can be affected?	D – in all above circumstances
3. What is a restorative justice?	B – a theory of justice that emphasizes repairing the harm caused by criminal behaviour
4. What benefits provide certification and attestation of mediators?	A – maintenance of continuously high standards for professionals practicing mediation
5. How can advocate of the party be helpful in mediation process?	C – the advocate can help by drafting a short resume of previous facts and procedures, suggesting important subjects to be discussed during mediation, helping to find appropriate mediator and drafting a final agreement after mediation is completed
6. How would you describe negotiation?	C - Making a joint decision in which you get some of what you want and they get some
7. What are correct elements that form negotiation?	D - Process, two or more parties, communication, competing interests, desire to reach an agreement, agreement
8. What negotiation style is represented by the following characteristics: negotiator maximizes client returns, discloses information, causes a feeling of gratitude, aims to be liked by the opponent?	C - Problem-solving
9. How much information during negotiation you receive from verbal communication?	B - 35%
10. According to the DIRECTIVE 2008/52/EC on certain aspects of mediation in civil and commercial matters	C – Member States can make the use of mediation mandatory provided that national legislation does not prevent the parties from exercising their right of access to the judicial system
11. Which of the following conducts might expose the mediator to civil liability?	C - The mediator reveals confidential information

PARTNERS:



12. What is the most often used meaning of the abbreviation ADR?	D - Alternative dispute resolution
13. Do parties to a dispute enjoy a right to participate in ADR together with their lawyers?	C - Yes, if such right is implied by the law or parties to disputes both agrees on it
14. Can the principle of the confidentiality be restricted?	A - Yes, in case of the risk for public interest violation or if it is necessary for the enforcement of the mediated agreement
15. Family mediation can incorporate issues such as:	D – All above issues
16. Participants in family mediation cannot be	C – Young children without the guidance of specially trained professionals
17. What characterizes preferable model of co-mediation in international family mediation?	C – Mediators have the same cultural and language background as parties, come from both genders, represent legal and psychosocial professional background
18. Cases when family mediation is not suitable:	D – All above
19. Empathy is:	A - The ability to share someone else's feelings or experiences by imagining what it would be like to be in that person's situation
20. A mediator with an emotional intelligence has to:	A - Recognize his own emotions and those of others
21. Which kind of communication gives more information to the mediator?	D – Body language



PARTNERS:

