Self-evaluation questions to the Chapter X

“The International and EU Perspective on Mediation: The EU Digital Agenda and Online Mediation in the Digital Single Market and the UNCITRAL’s Working Group III on Online Dispute Resolution”

1. In which terms the European Union justifies its action in the filed online and consumer mediation?

2. What are the main aims of the ADR Regulation?

3. Are mediation centres obliged to comply with the requirements of the ADR Directive?

4. Are agreements to mediate binding upon consumers?

5. What is the scope of application of the ODR Regulation?

6. What are the main possible shortcomings of the new legal framework?